

Case Study

BANCO DE CHILE IMPLEMENTS STATE-OF-THE-ART RECONCILIATION TECHNOLOGY

..... **Client:**
Banco de Chile

..... **Location:**
Headquarters in Santiago, Chile with international branches in New York and Miami, as well as representative offices in Mexico, Argentina and Brazil.

..... **Project:**
Install a state-of-the-art enterprise-wide reconciliation software application that combines functionality with security.

..... **Project Size:**
Banco de Chile is the second largest bank in the country of Chile, with over US\$14 billion in total assets and growing to more than 1 million customers. More than 2,000 wire transfer transactions are processed daily at the bank's branches outside of Chile. These transactions must be reported to government entities and reconciled on a daily basis.

..... **History:**
Bank de Chile was established more than 100 years ago. It currently uses FedLine, a DOS based network system created by the Federal Reserve to facilitate the reporting of wire transactions in the United States. FedLine connects a physical workstation from every customer's branch to a main server in Kansas City. Data collected daily is printed at day-end in a summary format – despite the fact that details are available on the data drive.

Banco de Chile's Miami office is the first corporate installation of Sydel Corporation's ReconXpert Reconciliation System in the United States. Employees at Banco de Chile now enjoy the remarkable benefits of having greater speed in reconciling their detailed transactions and the convenience of a fully functional data warehouse from which to query or report.



In early 2003, Banco de Chile's managers were discussing the exposure to the bank of reconciling at a summary level and the resource drain the existing reconciliation process produced. They concluded that by using state-of-the-art technology they could mitigate these problems, and set out to find software that could accomplish the following three objectives:

- ❖ Introduce a technologically advanced reconciliation application to expedite the settlement process.
- ❖ Upgrade the accuracy of existing reconciliations and improve the accessibility and security of data.
- ❖ Gain further visibility for Banco de Chile as a technological leader among financial institutions.

The ideal solution would require a user-friendly application that could easily reconcile multiple data sources and allow financial institution employees worldwide access to the data. As the Information Technology team members investigated their options, they narrowed their search to Web-based intranet solutions, preferring the enhanced security of using their existing network infrastructure to control application access.

